

# Preventative Adaptation Service (PAS)



Are you over 70 and living in Broxtowe, Gedling or Rushcliffe? Do you feel less steady on your feet than you used to? Are you worried about falling or having an accident?

Then PAS may be just the thing for you. It's a new scheme designed to help you with quick, low-cost adaptations, such as grab and stair rails. This new, affordable service has been set up to help you stay safe and in your own home for longer.



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With one phone call, you can get moving towards having your home fitted with a grab rail, stair rail or other safety measures. The whole idea of PAS is to give you extra confidence when getting around your home - and help prevent falls.

PAS has been developed in partnership between Nottinghamshire County Council, Rushcliffe, Broxtowe and Gedling borough councils, and housing provider Rushcliffe Homes. It is run by the South Nottinghamshire Home Improvement Agency.

### **Who is it for?**

It is available to anyone aged over 70 living in the boroughs of Broxtowe, Gedling or Rushcliffe council areas, regardless of whether you are a home-owner, tenant or leaseholder.

### **How does it work?**

You can complete an application and send it to the PAS team, or phone us and we'll take your application over the phone. Alternatively, referrals can be made by health professionals, your relatives or other carers.

The PAS co-ordinator will then check your application and arrange for work to be carried out if it is needed. We will advise you if you need a visit from an Occupational Therapist for a more detailed assessment of your needs.



### **How much will it cost me?**

The service costs £10 - this fee is payable to the contractor who carries out the work.

### **Who will carry out the work?**

The PAS co-ordinator will arrange for a reliable contractor to install the necessary adaptation. We only use reputable contractors who are experienced in carrying out adaptations. These workers are thoroughly checked before being used and will carry identification cards with them.

If you are ever unsure of a person's identity, do not let them in. Genuine workers won't mind if you leave them waiting outside while you check who they are.

### **How do I know the work will be of good quality?**

All householders who have had work done will be asked to fill out a satisfaction survey. This will cover everything from the quality of work to the friendliness of the worker. All replies will be checked. If any work is not up to scratch, arrangements will be made to put it right.

## **How can I find out more?**

For more details or to apply for help, please call the PAS team on **0115 977 5343**.

**Taped translations, Braille versions or large print copies of this leaflet are available upon request.**



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