

Handyperson Service

How can I find out more information?

For more details, or to book for an approved tradesperson to give an estimate and do the job, call **0115 977 5351**.

Taped translations, Braille versions, or large print copies of this leaflet are available upon request.



Handyperson Service
South Nottinghamshire Home Improvement Agency
Civic Centre
Pavilion Road
West Bridgford
Nottingham NG2 5FE

Telephone: 0115 977 5351

*Registered with the Charity Commission,
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Are you worried about odd jobs that need to be carried out at home?

A 'don't do it yourself' scheme has been launched for older and disabled residents in Broxtowe, Gedling and Rushcliffe.

Stay safe and use a new reliable and affordable service.



Handyperson Service

We arrange for reputable, reliable tradespeople to carry out odd jobs around your home or garden. It is designed to help with all those little tasks that you cannot quite do yourself. The aim is to help ensure that vulnerable residents do not risk either their health or safety.

This new Handyperson Service, developed in partnership with Rushcliffe, Gedling and Broxtowe Borough Councils, Nottinghamshire Social Services and Rushcliffe Homes, is run by the South Nottinghamshire Home Improvement Agency.

Who is it for?

It is available to council, housing association or private tenants and home owners who:

- live in Broxtowe, Gedling or Rushcliffe

and

- are over 60 years old, or a disabled person in receipt of a disability-related benefit.

What jobs can be done?

There is a wide range of jobs that can be done. Examples include:

- changing light bulbs
- putting together flat pack furniture
- putting up curtains and blinds

- moving furniture
- making safe trailing wires
- fitting window locks
- replacing tap washers
- unblocking sinks.

How much does it cost?

The service costs up to £10 per hour for a maximum of two hours, plus materials.

For people in receipt of means-tested benefits, a sliding scale of reduced charges applies.

Within the time slot, the handyperson can tackle as many jobs as you like.

If you require someone to work for more than two hours, each subsequent hour will cost £15 per hour, plus materials.

How do I know whether the tradesperson is genuine?

Each handyperson will have a photo identification card. They will also quote to you a unique job reference number. This number must be the same one that is given to you in advance by the South Nottinghamshire Handyperson Service.

If you are unsure whether the person is genuine or not, do not let them in. Shut the door, ask them to wait, and then call South Nottinghamshire Handyperson Service, on the number overleaf, to confirm whether the caller is legitimate.