By agreeing to pay for the service you will be accepting the terms and conditions below.

Terms and Conditions of the Garden Waste Service

1. You have agreed to pay to have your garden waste collected from your garden waste bin. The period of collection runs each year from 1 April to 31 March.

2. If you move out of the Gedling Borough Council collection area or stop using the service for any reason, we will not give a refund. To notify us that you no longer need your garden waste bin(s) call us on 01159013621 or email recycling@gedling.gov.uk

3. If we miss your bin(s), we will do our best to collect it as soon as possible. We will not give a refund for missing a bin(s) or being unable to collect a bin(s) due to any other factors (such as very bad weather)

4. Your garden waste bin(s) must only be used for compostable green garden waste from your property.

5. If you move to another address in the Gedling Borough Council collection area and you still want your garden waste collected please contact us to transfer the service to your new address and then take your bin(s) with you.

6. We will provide you with a paid sticker(s) which you should attach to the back of your bin(s). Collection crews will not empty any bin(s) that do not display a current sticker. If your sticker becomes detached or lost contact us on 01159013621 or email recycling@gedling.gov.uk

7. All bin(s) remain the property of Gedling Borough Council at all times.

8. If your bin becomes damaged Gedling Borough Council will repair or replace it, free of charge, as soon as reasonably practical. If your bin is damaged, contact us on 01159013621 or email recycling@gedling.gov.uk

9. Payment is required every year in advance. You will be notified of the charge and payment date in advance.