## **Duty to refer**

From October 1 2018 the new duty to refer requires public authorities in England to notify the local housing authority of service users they think may be homeless or at risk of becoming homeless. Organisations must use the [ALERT online duty to refer tool](https://live.housingjigsaw.co.uk/alert/duty-to-refer) to do this.

More information on the new duty to refer requirements is available on [GOV.UK - A guide to the duty to refer](https://www.gov.uk/government/publications/homelessness-duty-to-refer/a-guide-to-the-duty-to-refer).